



Life Force
CANADA

106 - 2293 Leckie Road, Kelowna, B.C.V1X 6Y5 Canada
 Registration and Orders: 800-860-0288
 Support: 250-860-6517 • Fax: 800-760-5433
 www.lifeorce.net • Email: canada@lifeorce.net

Order Form

1) PERSONAL INFORMATION *please print clearly*

First Name _____ Last Name _____ ID# _____
 Address _____
 City _____ Prov. _____ Post Code _____
 Home Phone (____) _____ Other Phone (____) _____ Email _____

2) SHIPPING INFORMATION Check box if shipping address is the same as above. Proceed to Step 3.

First Name _____ Last Name _____
 Address _____
 City _____ Prov. _____ Post Code _____

3) PRODUCT ORDER Select your order type: One Time Order New Autoship Order Autoship Modification

Item #	BV	Total BV	Product Name	Qty	Retail Price	Wholesale Price	Retail Total	Wholesale Total

Total BV For Order **3a)** For New Autoships Only: Choose process date, 1st-25th: _____ Choose start month: _____ Retail Total For Order \$

Wholesale Sub Total \$	
GST on Retail Total	
PST / HST on Retail Total	
Shipping / Handling	
GST on Shipping	

Grand Total \$

If paying by money order please call Customer Service at 800-860-0288 to get exact price including taxes and shipping cost.

4) PAYMENT METHOD

MasterCard American Express Visa Money Order* Exp. Date

Credit Card #

Card Holder Name _____ CVN #

Billing address same as personal Billing Address _____
 City _____ Prov. _____ Post Code _____

Card Holder Signature _____

Signature required when sending form in for processing. By signing you agree to the order selection above and charge to the credit card provided.
 *Ensure shipping charges are included with money-order payments.

If you would like to add a secondary credit card to serve as a backup payment method please call Customer Service at 800-860-0288.

5) SIGNATURE REQUIRED

By signing this order, you are certifying that you want the products ordered and that you have sold or consumed at least 70% of product previously purchased from Life Force Canada.

Signature: _____ Date: _____

WHAT IS AUTOSHIP?

Autoship is where you select to have your products sent to you automatically every month. Being on Autoship has four distinct advantages:

- 1) You get the Autoship price, which is the lowest price, for your monthly order and any additional orders you place.
- 2) Your order is automatically processed on the same date every month. No need to remember to call in.
- 3) You always know your products will be arriving on time, before you run out.
- 4) Being on Autoship qualifies you to earn bonuses. (See the Life Force Compensation Plan for complete details.)

AUTOSHIP DETAILS

- 1) The products you designate will be automatically processed each month on the date you specify, regardless of any other orders you have placed during the month. You can change the order up to five business days prior to the processing date. You can choose any date between the 1st and 25th of the month.
- 2) If your initial Autoship order is received after your chosen processing date, we'll place an order immediately, and your selected date for your Autoship will begin the following month. For example, if you want your Autoship to begin on the 10th and we receive your order on the 15th, we'll process your initial order immediately, and process your future Autoship orders on the 10th.
- 3) When the processing date of your Autoship order falls on a weekend or holiday, your order will be processed the previous business day.
- 4) Your Autoship order may be paid by Visa, MasterCard, American Express, or Bank Debit. To enroll in Bank Debit, please call Customer Service at 800-860-0288. If payments are declined three consecutive months, your Autoship order will be permanently cancelled.
- 5) Autoship cancellations must be received by LFC via phone, mail, email or fax at least five business days prior to the processing date. Requests must include your Member/Customer name and ID. If your Autoship package is returned or refused, your Autoship order may be cancelled and your membership may be subject to the disciplinary measures listed in the Policies and Procedures. Terminated members may not reapply for membership for three calendar months following the month in which the termination occurred.
- 6) Life Force Canada uses the Alternative Collection Method, collecting GST, HST and PST at the time of purchase by the member, on the Suggested Retail Price of the product. Life Force is then responsible for remitting the PST, a GST or HST to the member's respective governmental agency. This alleviates the necessity for members to register for PST and GST numbers in their own right. The member recoups the prepaid GST and PST from the retail customer at the time of sale.
- 7) Shipping and Handling charges are calculated on the Retail Price of both Products and Sales & Marketing Aids. Shipping and Handling is 8% of suggested retail price or \$9.00 minimum. It is not required to calculate taxes and shipping on credit card orders, as taxes will be calculated automatically on printed invoice.

RETURNS POLICY

Life Force has a 100% satisfaction guarantee to all customers and members.

Member Product Guarantee

If a member cancels an order placed directly with LFC within 10 days of purchase, LFC will refund 100% of the purchase price, including shipping and handling fees and tax (if applicable). LFC will process these refunds within ten days of receipt of the product. After the ten days, the member shall receive a 100% refund or replacement, less shipping and handling, when goods are returned either used or unused and postmarked within 45 days of purchase. Return shipping fees are the responsibility of the member. Proof of purchase (invoice, copy of invoice, or invoice number) is required for all refund or replacements.

LFC will honor refund policies provided by the provincial law applicable to the member. LFC will clawback all bonuses and incentives paid to members relating to the purchase of the products being returned. Any refund requests may cancel the Independent Member Agreement at the option of LFC. However, in the following instances: 1) A member makes three returns for refunds in a rolling 12-month period; or 2) A member returns over \$300 worth of merchandise at any given time; LFC will interpret these actions as the member voluntarily resigning their membership. To maintain BV statistics, LFC will not process returns on the last working day of the month, but will instead process these returns on the first working day of the next month.

Customer Product Guarantee

If a customer cancels an order placed directly with LFC within 10 days of purchase, LFC will refund 100% of the purchase price, including shipping and handling fees and tax (if applicable). LFC will process these refunds within ten days of receipt of the product. If after purchasing a Life Force product and using it for a reasonable amount of time you are not completely satisfied, simply contact the customer service department and one of our representatives will assist you with a 100% refund or replacement, less shipping and handling, when goods are returned either used or unused and postmarked within 45 days of purchase.

Once received by LFC, refunds will be issued within 30 days of receipt by the shipping department. Returns exceeding 45 days of purchase will not be honored, whether the product is sealed or opened. Return shipping fees are the responsibility of the customer. Proof of purchase (invoice, copy of invoice, or invoice number) is required for all refund or replacements. To maintain BV statistics, LFC will not process returns on the last working day of the month, but will instead process these returns on the first working day of the next month.

Visit www.lifeforce.net for complete Policies and Procedures.